



YAARDHUT

Terms & Conditions

Deposit Payment

A deposit must be paid within **48 hours** of receiving your invoice to secure your booking. Failure to pay the deposit within this timeframe gives us the right to **cancel your booking request**.

Final Payment

The remaining balance of your booking must be paid in full **no later than 7 days before the date of your event, no payments will be accepted on the day of the event unless agreed in advance**. Failure to make the final payment by this deadline may result in cancellation of your booking and forfeiture of any deposit paid. Please ensure that your payment includes the **invoice number** for reference.

Guest Numbers

On the day of your event, if we serve more guests than those stipulated on the original booking, you will be charged **per extra head** at the current rate for your chosen package. Children should also be included in the total guest count.

Yaardhut Cancellation Policy

We understand that plans can change. Please review our cancellation and rescheduling policy below:

Cancellation Process

1. **Initial Notification:** All cancellation requests must be submitted in writing via email to catering@yaardhut.co.uk. Include your booking reference number, event date, and reason for cancellation.
2. **Deposit Refund Policy:**
 - If cancellation occurs within 48 hours of placing the booking and the deposit has **not yet been paid**, the booking will be automatically cancelled with **no penalty**.
 - If the deposit has been paid and cancellation occurs **more than 14 days** before the event, the deposit will be refunded in full.

- If cancellation occurs **within 14 days** of the event, the deposit is **non-refundable**.

3. Final Payment Refund Policy:

- If the final payment has been made and cancellation occurs **more than 14 days** before the event, a **full refund** of the payment will be issued.
- If cancellation occurs **less than 14 days** before the event, **50%** of the payment will be refunded.
- If cancellation occurs **within 7 days** of the event, **all payments made are non-refundable**.

Special Circumstances

In case of emergencies or unforeseen circumstances, please contact us as soon as possible. Each situation will be evaluated on a **case-by-case basis**, and we may offer flexibility depending on the circumstances.

Rescheduling

If you wish to **reschedule** your event instead of cancelling, please contact us.

- Requests are **subject to availability**, and we will do our best to accommodate your preferred date.
- No additional fees apply if rescheduling is requested **more than 14 days** before the event.
- Rescheduling requests made **within 14 days** of the event may incur additional charges.

Contact Information

For any questions or to submit a cancellation or rescheduling request, please contact us via **email** at catering@yaardhut.co.uk or directly through our **website**.