



YAARDHUT

Terms & Conditions

Deposit & Booking Confirmation

A **25% booking deposit** is required within **48 hours of receiving your invoice** to secure your event date.

Your booking is not confirmed until the deposit has been received.

If the deposit is not received within 48 hours, YaardHut reserves the right to release the date and cancel the provisional booking without further notice.

Once paid, the booking deposit is **non-refundable**, except where YaardHut cancels the booking and is unable to provide an agreed alternative service or date.

Final Payment

The remaining balance must be paid **no later than 7 days before your event date**.

We do **not accept payment on the day of the event** unless this has been agreed by YaardHut in writing beforehand.

We will normally send:

A first payment reminder approximately **14 days before the event**

A further reminder if payment remains outstanding as the 7-day deadline approaches

It remains the client's responsibility to ensure payment is made on time, regardless of whether a reminder has been received.

If the final balance is not received by the payment deadline, YaardHut reserves the right to:

Apply a late payment charge of up to **10% of the outstanding balance**

Suspend preparations for the event

Cancel the booking for non-payment

Retain the booking deposit

Please include your invoice or booking reference when making payment.

Invoice Queries

If you have any questions regarding your invoice or payment, please contact:

catering@yaardhut.co.uk

Please raise any invoice queries as soon as possible and before the final payment deadline.

Guest Numbers

Your booking is based on the number of guests confirmed and paid for before the event.

Children must be included within your total guest numbers.

If additional guests require food on the day beyond the number booked, we cannot guarantee that additional portions will be available.

Where we are able to serve additional guests, extra portions will be charged at the applicable per-person or package rate.

Any additional charges may be invoiced after the event.

Cancellation Policy

We understand that circumstances can change. However, once a booking has been confirmed, YaardHut may have already reserved your date, declined other bookings and committed time or costs towards your event.

How to Cancel

All cancellation requests must be submitted **in writing by email** to:

catering@yaardhut.co.uk

Please include:

- Your name
- Booking or invoice reference

- Event date
- Reason for cancellation

The date we receive your written cancellation will be treated as the official cancellation date.

Booking Deposit

Once your booking deposit has been paid and your event date secured, the deposit is **non-refundable** if the client cancels or reschedules the booking.

If you cancel before paying the deposit, there will normally be no cancellation charge.

Cancellation of the Event

Where a client cancels their booking:

More than 14 days before the event

- The booking deposit will be retained.

Any additional payments made towards the final balance will be refunded.

Between 7 and 14 days before the event

- The booking deposit will be retained.

Up to **50% of any final balance already paid may also be retained** to cover preparation, staffing, ingredients, administration and other costs already committed to the event.

- Any remaining refundable amount will be returned to the client.

Less than 7 days before the event

The booking deposit and any final balance already paid will normally be **non-refundable**, as preparations and costs relating to the event are likely to have already been committed.

Rescheduling Policy

If you need to change your event date, please contact us as soon as possible.

All requests to reschedule are **subject to YaardHut's availability** and must be confirmed by us in writing.

A request to reschedule does not automatically transfer your booking to the new date.

14 days or more before the original event date

We will normally allow the booking to be moved to another available date without a rescheduling fee.

The deposit and any payments already made will be transferred to the new booking.

The new event date must be agreed with YaardHut before the original booking is considered rescheduled.

Less than 14 days before the original event date

We may allow the event to be moved at our discretion and subject to availability.

Additional charges may apply where we have already incurred costs for ingredients, staffing, travel, equipment hire or other preparations relating to the original event date.

If YaardHut Is Unavailable for the Client's New Date

Rescheduling is always subject to availability.

If the client chooses to move their event to a date on which YaardHut is already booked or otherwise unavailable, this will **not be treated as a cancellation by YaardHut**.

YaardHut will, where possible, offer alternative available dates.

If the client chooses to proceed with a new date that YaardHut cannot accommodate, the booking will be treated as a **client cancellation**, and the cancellation terms applicable to the original booking will apply.

The booking deposit will therefore remain non-refundable.

Multiple Date Changes

Any further request to move an event after a rescheduled date has already been agreed will be considered individually and may be subject to an administration or rescheduling charge.

We reserve the right to decline further date changes.

Changes to Guest Numbers, Menu or Service

Requests to change:

- Guest numbers
- Menu selections
- Dietary requirements
- Serving times

- Location
- Catering format
- Additional services

should be provided as early as possible.

Changes requested close to the event date may not always be possible and may result in additional charges.

A significant change to the location, event time, guest numbers or service requirements may also require the booking price to be recalculated.

Cancellation by YaardHut

In the unlikely event that YaardHut has to cancel your booking and cannot provide the agreed service, we will contact you as soon as reasonably possible.

Where we are unable to provide the service and no suitable alternative arrangement can be agreed, payments made directly to YaardHut for the affected service will be refunded.

This does not apply where the booking is cancelled because of:

Client non-payment

Incorrect or incomplete information supplied by the client

Unsafe working conditions

Unreasonable changes to the booking

Events Outside Our Control

Circumstances where the client has breached these booking terms

YaardHut will make every reasonable effort to fulfil confirmed bookings.

Where an event cannot proceed because of circumstances outside either party's reasonable control, including severe weather, venue closure, government restrictions, major transport disruption or other exceptional circumstances, we will work with the client to explore reasonable alternatives, including rescheduling where possible.

Any refund or transfer of payments will depend on the circumstances and any costs already incurred.

Contact

- YaardHut Catering
- Email: catering@yaardhut.co.uk
- Website: www.yaardhut.co.uk

Candidate Registration Terms

These Candidate Registration Terms set out the basis on which you (“the Candidate”) register with **[Your Agency Name]** (“the Agency”) to be considered for temporary, contract, or permanent employment opportunities. By registering with the Agency, you agree to comply with these terms.

1. Registration & Eligibility

- To register, you must provide accurate and complete information including personal details, right-to-work documentation, qualifications, and employment history.
 - You confirm that you are legally entitled to work in the United Kingdom and can provide evidence upon request.
 - Any false or misleading information provided during registration may result in removal from the database and possible legal action.
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2. Data Protection & Confidentiality

- The Agency will process your personal data in accordance with applicable Data Protection laws and the Agency’s Privacy Policy.
 - Your information will only be shared with prospective employers where it is relevant to a role you are being considered for.
 - You agree to keep any information provided about vacancies, employers, or assignments strictly confidential.
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3. Job Matching & Opportunities

- Registration does not guarantee employment. The Agency will consider you for roles based on suitability, skills, and employer requirements.
 - You are responsible for keeping your details up to date, including contact information, availability, and qualifications.
 - The Agency reserves the right to refuse or withdraw registration at its discretion.
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4. Temporary Assignments

- For temporary or contract work, separate Assignment Terms will apply detailing rates of pay, working hours, holiday entitlement, and notice requirements.
 - You must comply with the policies and procedures of both the Agency and the client to whom you are assigned.
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5. Conduct & Obligations

- You must act in a professional manner at all times during any assignment.
- You must not accept any role directly from a client introduced by the Agency without the Agency’s prior written consent.

- Any concerns about health and safety, working conditions, or discrimination must be reported to the Agency immediately.
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6. Right to Work & Compliance

- You must notify the Agency immediately if your right to work status changes.
 - The Agency may conduct checks, including reference and criminal record checks, as required by law or by the client.
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7. Termination of Registration

- You may request removal from the Agency's candidate database at any time.
 - The Agency may terminate your registration if you breach these terms, fail to provide required documentation, or act in a way that may damage the Agency's reputation.
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8. Governing Law

These terms are governed by and shall be interpreted in accordance with the laws of England and Wales.

Acknowledgement

By completing the registration process, you acknowledge that you have read, understood, and agreed to these Candidate Registration Terms.

Available Workforce

[Company Registration No.] | [ICO Data Protection Registration] | [Contact Details]

